



ICOSA WATER SERVICES LIMITED

CHARGES SCHEME
STATEMENT OF ASSURANCE
2018-2019



In accordance with requirements set out in Annex A1 of Ofwat's Charges Scheme Rules which came into effect on 17 November 2015, the Board of Directors of Icosa Water Services Limited confirm that:

1. Icosa Water Services Limited complies with its legal obligations relating to the charges set out in the Charges Scheme;
2. The Board has assessed the effects of the new charges on customers' bills for a range of different customer types, and approves the impact assessments and handling strategies developed in instances where bill increases for particular customer types exceed 5%;
3. Icosa Water Services Limited has appropriate systems and processes in place to make sure that the information contained in the Charges Scheme and any other relevant information is accurate; and
4. Icosa Water Services Limited has consulted the Consumer Council for Water (CCWater) in a timely and effective manner on its Charges Scheme.

Furthermore, and in accordance with the requirements set out in Annex A3 of Ofwat's Charges Scheme Rules which came into effect on 17 November 2015, the Board of Directors of Icosa Water Services Limited confirm that:

1. in relation to the areas for which it holds an appointment, the levels of service offered in its accompanying Charges Schemes are comparable to those offered by the relevant regional incumbent undertakers;
2. in relation to the areas for which it holds an appointment, the prices set out in its accompanying Charges Schemes do not exceed those of the relevant regional incumbent undertakers; and
3. the prices set out in the Charges Scheme are equivalent to those specified in Icosa Water Services Limited's application for each individual appointment or variation area.

Approved by the Directors on 1 April 2018.

Signed on behalf of Icosa Water Services Limited by

A handwritten signature in black ink, appearing to read "S Bradley", with a horizontal line underneath.

Stephen Bradley
Chief Executive Officer